

DEWALT®



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DCM565

EU: Stanley Black & Decker Deutschland GmbH | Richard-Klinger-Straße 11 65510, Idstein, Germany
UK: Stanley Black & Decker UK Limited | Meadowfield Avenue, Spennymoor, DL16 6YJ, England

Fig. A

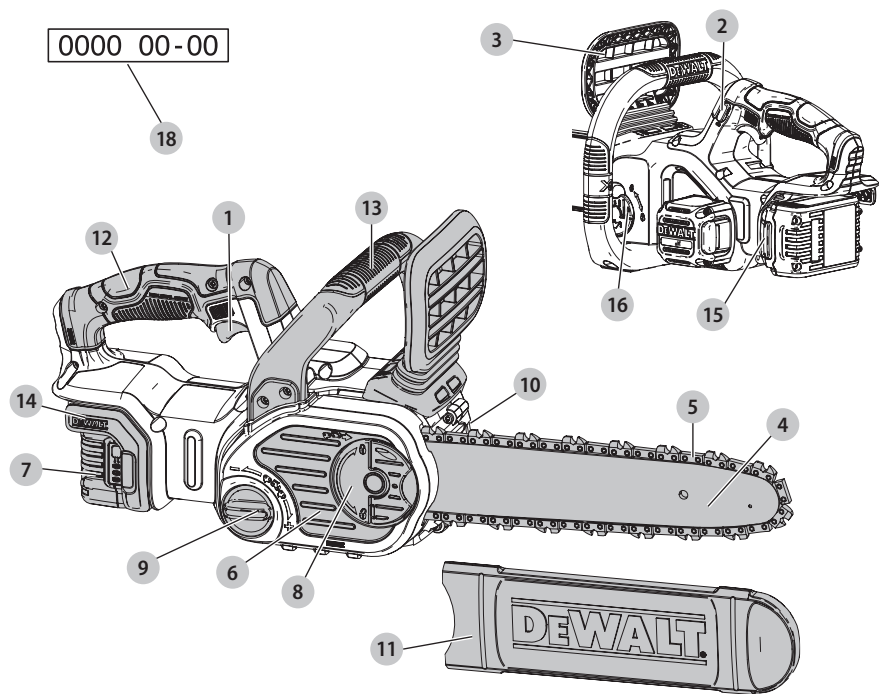


Fig. B

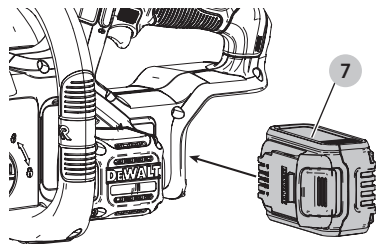


Fig. C

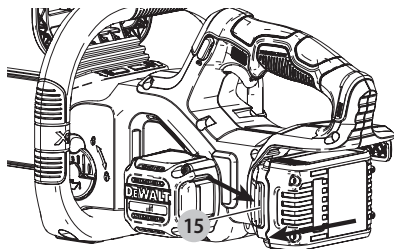


Fig. D

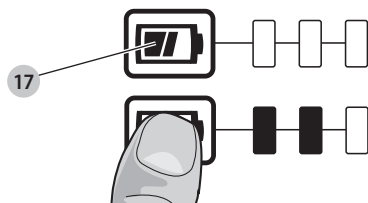


Fig. E

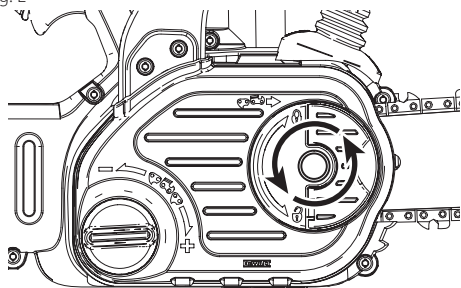


Fig. F

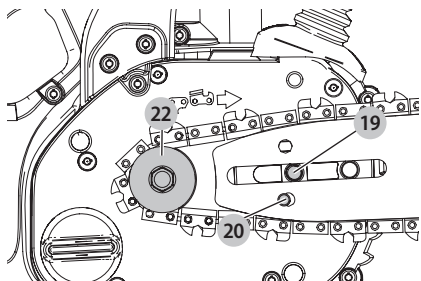


Fig. G

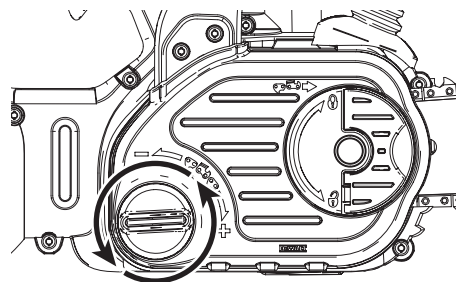


Fig. H

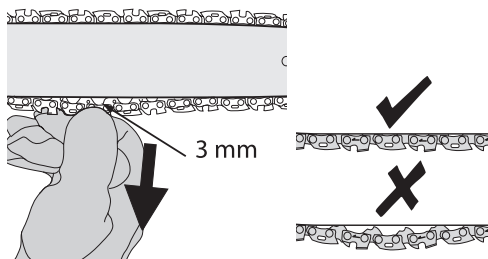


Fig. I

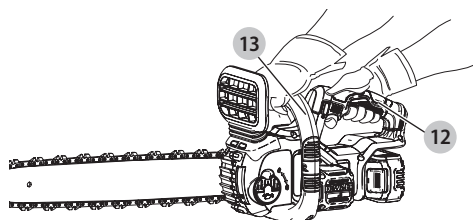


Fig. J

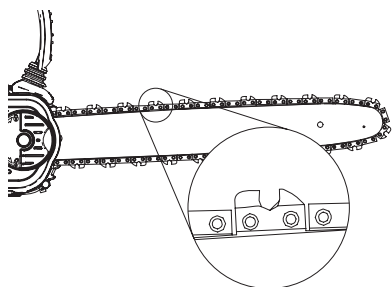


Fig. K

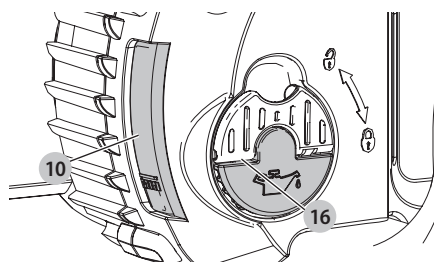


Fig. L

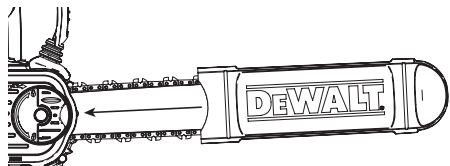


Fig. M

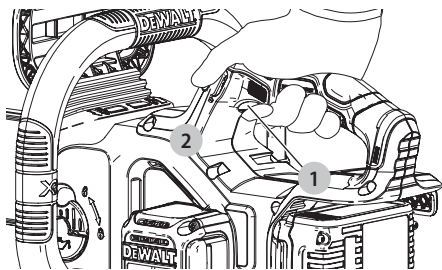


Fig. N

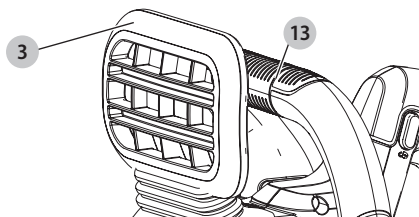


Fig. O

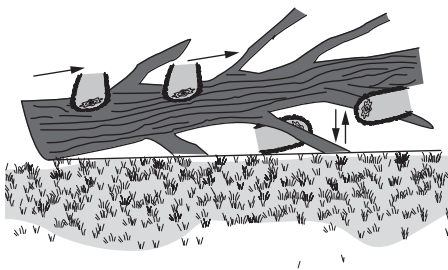


Fig. P

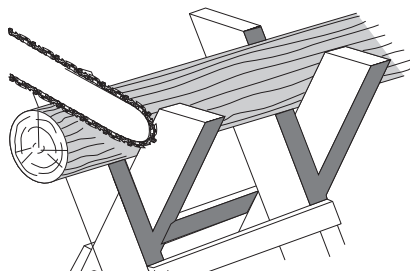


Fig. Q

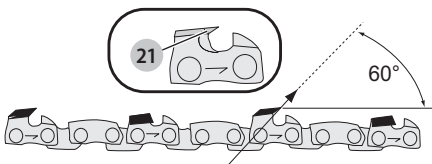


Fig. R

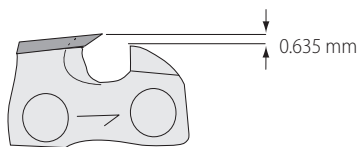
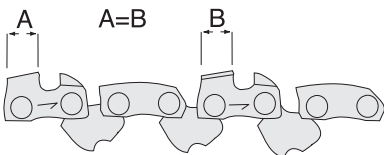


Fig. S



18V CHAINSAW

DCM565

Documents Available Online

www.2helpU.com/DoC/ or

www.2helpU.com/DoC/index/xxx*

*For direct access, replace "xxx" with the product's model number given on the product rating label or packaging.

- Instruction Manual
- Declaration of Conformity (DoC)
- Product Emission Data (PED): Information about Noise, Vibration and Dust (not applicable for all products)



WARNING: Read all safety warnings, instructions, illustrations, and specifications in this manual, including the battery and charger sections provided in an original tool manual or the separate Batteries and Chargers manual. Manuals can be obtained by contacting

Customer Service (refer to the back page of this manual).

Technical Data

		DCM565
Voltage	V _{DC}	18
Type		3
Battery type		Li-Ion
Bar Length	cm	30
Maximum Chain Speed (no-load)	m/s	7.3
Maximum Cutting Length	cm	26
Oil Capacity	ml	115
Weight (without battery pack)	kg	3.5

Definitions: Safety Guidelines

The definitions below describe the level of severity for each signal word. Please read the manual and pay attention to these symbols.

▲ DANGER: Indicates an imminently hazardous situation which, if not avoided, **will** result in **death or serious injury**.

▲ WARNING: Indicates a potentially hazardous situation which, if not avoided, **could** result in **death or serious injury**.

▲ CAUTION: Indicates a potentially hazardous situation which, if not avoided, **may** result in **minor or moderate injury**.

NOTICE: Indicates a practice **not related to personal injury** which, if not avoided, **may** result in **property damage**.

▲ Denotes risk of electric shock.

▲ Denotes risk of fire.

GENERAL POWER TOOL SAFETY WARNINGS

▲ WARNING: Read all safety warnings, instructions, illustrations and specifications provided with this power tool. Failure to follow all instructions listed below may result in electric shock, fire and/or serious injury.

SAVE ALL WARNINGS AND INSTRUCTIONS FOR FUTURE REFERENCE

The term "power tool" in the warnings refers to your mains-operated (corded) power tool or battery-operated (cordless) power tool.

1) Work Area Safety

- Keep work area clean and well lit.** Cluttered or dark areas invite accidents.
- Do not operate power tools in explosive atmospheres, such as in the presence of flammable liquids, gases or dust.** Power tools create sparks which may ignite the dust or fumes.
- Keep children and bystanders away while operating a power tool.** Distractions can cause you to lose control.

2) Electrical Safety

- Power tool plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with earthed (grounded) power tools.** Unmodified plugs and matching outlets will reduce risk of electric shock.
- Avoid body contact with earthed or grounded surfaces, such as pipes, radiators, ranges and refrigerators.** There is an increased risk of electric shock if your body is earthed or grounded.
- Do not expose power tools to rain or wet conditions.** Water entering a power tool will increase the risk of electric shock.
- Do not abuse the cord. Never use the cord for carrying, pulling or unplugging the power tool. Keep cord away from heat, oil, sharp edges or moving parts.** Damaged or entangled cords increase the risk of electric shock.
- When operating a power tool outdoors, use an extension cord suitable for outdoor use.** Use of a cord suitable for outdoor use reduces the risk of electric shock.
- If operating a power tool in a damp location is unavoidable, use a residual current device (RCD) protected supply.** Use of an RCD reduces the risk of electric shock.

3) Personal Safety

- Stay alert, watch what you are doing and use common sense when operating a power tool. Do not use a power tool while you are tired or under the influence of drugs, alcohol or medication.** A moment of inattention while operating power tools may result in serious personal injury.
- Use personal protective equipment. Always wear eye protection.** Protective equipment such as a dust mask, non-skid safety shoes, hard hat or hearing protection used for appropriate conditions will reduce personal injuries.
- Prevent unintentional starting. Ensure the switch is in the off position before connecting to power source and/or battery pack, picking up or carrying the tool.** Carrying power tools with your finger on the switch or energising power tools that have the switch on invites accidents.
- Remove any adjusting key or wrench before turning the power tool on.** A wrench or a key left attached to a rotating part of the power tool may result in personal injury.
- Do not overreach. Keep proper footing and balance at all times.** This enables better control of the power tool in unexpected situations.
- Dress properly. Do not wear loose clothing or jewellery. Keep your hair and clothing away from moving parts.** Loose clothes, jewellery or long hair can be caught in moving parts.

Batteries				Chargers/Charge Times (Minutes)***									
Cat #	V _{DC}	Ah	Weight (kg)	DCB104	DCB107	DCB112/ DCB1102	DCB113	DCB115/ DCB1104	DCB116	DCB117	DCB118	DCB132	DCB119
DCB546	18/54	6.0/2.0	1.08	60	270	170	140	90	80	40	60	90	X
DCB547/G	18/54	9.0/3.0	1.46	75*	420	270	220	135*	110*	60	75*	135*	X
DCB548	18/54	12.0/4.0	1.46	120	540	350	300	180	150	80	120	180	X
DCB549	18/54	15.0/5.0	2.12	125	730	450	380	230	170	90	125	230	X
DCB181	18	1.5	0.35	22	70	45	35	22	22	22	22	22	45
DCB182	18	4.0	0.61	60/40**	185	120	100	60	60/45**	60/40**	60/40**	60	120
DCB183/B/G	18	2.0	0.40	30	90	60	50	30	30	30	30	30	60
DCB184/B/G	18	5.0	0.62	75/50**	240	150	120	75	75/60**	75/50**	75/50**	75	150
DCB185	18	1.3	0.35	22	60	40	30	22	22	22	22	22	40
DCB187	18	3.0	0.54	45	140	90	70	45	45	45	45	45	90
DCB189	18	4.0	0.54	60	185	120	100	60	60	60	60	60	120
DCBP034/G	18	1.7	0.32	27	82	50	40	27	27	27	27	27	50
DCBP518/G	18	5.0	0.75	50	240	150	120	75	60	50	50	75	150

*Date code 201811475B or later

**Date code 201536 or later

***Battery charge times matrix provided for guidance only; charge times will vary depending on temperature and condition of batteries.

g) **If devices are provided for the connection of dust extraction and collection facilities, ensure these are connected and properly used.** Use of dust collection can reduce dust-related hazards.

h) **Do not let familiarity gained from frequent use of tools allow you to become complacent and ignore tool safety principles.** A careless action can cause severe injury within a fraction of a second.

4) Power Tool Use and Care

a) **Do not force the power tool. Use the correct power tool for your application.** The correct power tool will do the job better and safer at the rate for which it was designed.

b) **Do not use the power tool if the switch does not turn it on and off.** Any power tool that cannot be controlled with the switch is dangerous and must be repaired.

c) **Disconnect the plug from the power source and/or remove the battery pack, if detachable, from the power tool before making any adjustments, changing accessories, or storing power tools.** Such preventive safety measures reduce the risk of starting the power tool accidentally.

d) **Store idle power tools out of the reach of children and do not allow persons unfamiliar with the power tool or these instructions to operate the power tool.** Power tools are dangerous in the hands of untrained users.

e) **Maintain power tools and accessories. Check for misalignment or binding of moving parts, breakage of parts and any other condition that may affect the power tool's operation. If damaged, have the power tool repaired before use.** Many accidents are caused by poorly maintained power tools.

f) **Keep cutting tools sharp and clean.** Properly maintained cutting tools with sharp cutting edges are less likely to bind and are easier to control.

g) **Use the power tool, accessories and tool bits, etc. in accordance with these instructions, taking into account the**

working conditions and the work to be performed. Use of the power tool for operations different from those intended could result in a hazardous situation.

h) **Keep handles and grasping surfaces dry, clean and free from oil and grease.** Slippery handles and grasping surfaces do not allow for safe handling and control of the tool in unexpected situations.

5) Battery Tool Use and Care

a) **Recharge only with the charger specified by the manufacturer.** A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.

b) **Use power tools only with specifically designated battery packs.** Use of any other battery packs may create a risk of injury and fire.

c) **When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another.** Shorting the battery terminals together may cause burns or a fire.

d) **Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help.** Liquid ejected from the battery may cause irritation or burns.

e) **Do not use a battery pack or tool that is damaged or modified.** Damaged or modified batteries may exhibit unpredictable behaviour resulting in fire, explosion or risk of injury.

f) **Do not expose a battery pack or tool to fire or excessive temperature.** Exposure to fire or temperature above 130 °C may cause explosion.

g) **Follow all charging instructions and do not charge the battery pack or tool outside the temperature range specified in the instructions.** Charging improperly or at temperatures outside the specified range may damage the battery and increase the risk of fire.

6) Service

- a) **Have your power tool serviced by a qualified repair person using only identical replacement parts.** This will ensure that the safety of the power tool is maintained.
- b) **Never service damaged battery packs.** Service of battery packs should only be performed by the manufacturer or authorised service providers.

General Chain Saw Safety Warnings

- a) **Keep all parts of the body away from the saw chain when the chain saw is operating. Before you start the chain saw, make sure the saw chain is not contacting anything.** A moment of inattention while operating chain saws may cause entanglement of your clothing or body with the saw chain.
- b) **Always hold the chain saw with your right hand on the rear handle and your left hand on the front handle.** Holding the chain saw with a reversed hand configuration increases the risk of personal injury and should never be done.
- c) **Hold the chain saw by insulated gripping surfaces only, because the saw chain may contact hidden wiring.** Saw chains contacting a "live" wire may make exposed metal parts of the chain saw "live" and could give the operator an electric shock.
- d) **Wear eye protection. Further protective equipment for hearing, head, hands, legs and feet is recommended.** Adequate protective equipment will reduce personal injury from flying debris or accidental contact with the saw chain.
- e) **Do not operate a chain saw in a tree, on a ladder, from a rooftop, or any unstable support.** Operation of a chain saw in this manner could result in serious personal injury.
- f) **Always keep proper footing and operate the chain saw only when standing on fixed, secure and level surface.** Slippery or unstable surfaces may cause a loss of balance or control of the chain saw.
- g) **When cutting a limb that is under tension, be alert for spring back.** When the tension in the wood fibres is released, the spring loaded limb may strike the operator and/or throw the chain saw out of control.
- h) **Use extreme caution when cutting brush and saplings.** The slender material may catch the saw chain and be whipped toward you or pull you off balance.
- i) **Carry the chain saw by the front handle with the chain saw switched off and away from your body. When transporting or storing the chain saw, always fit the guide bar cover.** Proper handling of the chain saw will reduce the likelihood of accidental contact with the moving saw chain.
- j) **Follow instructions for lubricating, chain tensioning and changing the bar and chain.** Improperly tensioned or lubricated chain may either break or increase the chance for kickback.
- k) **Cut wood only. Do not use chain saw for purposes not intended. For example: do not use chain saw for cutting metal, plastic, masonry or non-wood building materials.** Use of the chain saw for operations different than intended could result in a hazardous situation.
- l) **Do not attempt to fell a tree until you have an understanding of the risks and how to avoid them.** Serious injury could occur to the operator or bystanders while felling a tree.
- m) **Follow all instructions when clearing jammed material, storing or servicing the chain saw. Make sure the switch is off and the battery pack is removed.** Unexpected actuation of the chain saw while clearing jammed material or servicing may result in serious personal injury.

Causes and Operator Prevention of Kickback:

Kickback may occur when the nose or tip of the guide bar touches an object, or when the wood closes in and pinches the saw chain in the cut.

Tip contact in some cases may cause a sudden reverse reaction, kicking the guide bar up and back towards the operator.

Pinching the saw chain along the top of the guide bar may push the guide bar rapidly back towards the operator.

Either of these reactions may cause you to lose control of the saw which could result in serious personal injury. Do not rely exclusively upon the safety devices built into your saw. As a chain saw user, you should take several steps to keep your cutting jobs free from accident or injury.

Kickback is the result of chain saw misuse and/or incorrect operating procedures or conditions and can be avoided by taking proper precautions as given below:

- a) **Maintain a firm grip, with thumbs and fingers encircling the chain saw handles, with both hands on the saw and position your body and arm to allow you to resist kickback forces. Kickback forces can be controlled by the operator, if proper precautions are taken.** Do not let go of the chain saw.
- b) **Do not overreach and do not cut above shoulder height.** This helps prevent unintended tip contact and enables better control of the chain saw in unexpected situations.
- c) **Only use replacement guide bars and saw chains specified by the manufacturer.** Incorrect replacement guide bars and saw chains may cause chain breakage and/or kickback.
- d) **Follow the manufacturer's sharpening and maintenance instructions for the saw chain.** Decreasing the depth gauge height can lead to increased kickback.

The Following Precautions Should Be Followed to Minimize Kickback:

1. **Grip saw firmly. Hold the chain saw firmly with both hands when the motor is running. Use a firm grip with thumbs and fingers encircling the chain saw handles.** Chain saw will pull forward when cutting on the bottom edge of the bar, and push backward when cutting along the top edge of the bar.
2. **Do not over reach.**
3. **Keep proper footing and balance at all times.**
4. **Don't let the nose of the guide bar contact a log, branch, ground or other obstruction.**
5. **Don't cut above shoulder height.**
6. **Use devices such as low kickback chain and reduced kickback guide bars that reduce the risks associated with kickback.**
7. **Only use replacement bars and chains specified by the manufacturer or the equivalent.**
8. **Never let the moving chain contact any object at the tip of the guide bar.**
9. **Keep the working area free from obstructions such as other trees, branches, rocks, fences, stumps, etc.** Eliminate or avoid any obstruction that your saw chain could hit while you are cutting through a particular log or branch.
10. **Keep your saw chain sharp and properly tensioned. A loose or dull chain can increase the chance of kickback.** Check tension at regular intervals with the motor stopped and tool unplugged, never with the motor running.
11. **Begin and continue cutting only with the chain moving at full speed.** If the chain is moving at a slower speed, there is a greater chance for kickback to occur.

12. **Cut one log at a time.**

13. **Use extreme caution when re-entering a previous cut.**

Engage bucking spikes into wood and allow chain to reach full speed before proceeding with cut.

14. **Do not attempt plunge cuts or bore cuts.**

15. **Watch for shifting logs or other forces that could close a cut and pinch or fall into chain.**

Kickback Safety Features

▲ WARNING: The following features are included on your saw to help reduce the hazard of kickback; however such features will not totally eliminate this dangerous reaction. As a chain saw user do not rely only on safety devices. You must follow all safety precautions, instructions, and maintenance in this manual to help avoid kickback and other forces which can result in serious injury.

- **Reduced-Kickback Guide Bar**, designed with a small radius tip which reduces the size of the kickback danger zone on bar tip. A reduced-kickback guide bar is one which has been demonstrated to significantly reduce the number and seriousness of kickbacks when tested in accordance with safety requirements for electric chain saws.
- **Low-Kickback Chain**, designed with a contoured depth gauge and guard link which deflect kickback force and allow wood to gradually ride into the cutter. A low-kickback chain is a chain which has met kickback performance requirements of ANSI B175.1–2012.
- Do not operate chain saw while in a tree, on a ladder, on a scaffold, or from any unstable surface.
- Hold tool by insulated gripping surfaces when performing an operation where the cutting tool may contact hidden wiring. Contact with a "live" wire will make exposed metal parts of the tool "live" and shock the operator.
- Do not attempt operations beyond your capacity or experience. Read thoroughly and understand completely all instructions in this manual.
- Before you start chain saw, make sure saw chain is not contacting any object.
- Do not operate a chain saw with one hand! Serious injury to the operator, helpers, or bystanders may result from one-handed operation. A chain saw is intended for two-handed use only.
- Keep the handles dry, clean, and free of oil or grease.
- Do not allow dirt, debris, or sawdust to build up on the motor or outside air vents.
- Stop the chain saw before setting it down.
- Do not cut vines and/or small under brush.
- Use extreme caution when cutting small size brush and saplings because slender material may catch the saw chain and be whipped toward you or pull you off balance.

Chain Saw Names and Terms

- **Bucking** - The process of cross cutting a felled tree or log into lengths.
- **Motor Brake (if equipped)** - A device used to stop the saw chain when the trigger is released.
- **Chain Saw Powerhead** - A chain saw without the saw chain and guide bar.
- **Drive Sprocket or Sprocket** - The toothed part that drives the saw chain.
- **Felling** - The process of cutting down a tree.
- **Felling Back Cut** - The final cut in a tree felling operation made on the opposite side of the tree from the notching cut.

- **Front Handle** - The support handle located at or toward the front of the chain saw.

- **Front Hand Guard** - A structural barrier between the front handle of a chain saw and the guide bar, typically located close to the hand position on the front handle.

- **Guide Bar** - A solid railed structure that supports and guides the saw chain.

- **Scabbard/Guide Bar Cover** - Enclosure fitted over guide bar to help prevent tooth contact when saw is not in use.

- **Kickback** - The backward or upward motion, or both of the guide bar occurring when the saw chain near the nose of the top area of the guide bar contacts any object such as a log or branch, or when the wood closes in and pinches the saw chain in the cut.

- **Kickback, Pinch** - The rapid pushback of the saw which can occur when the wood closes in and pinches the moving saw chain in the cut along the top of the guide bar.

- **Kickback, Rotational** - The rapid upward and backward motion of the saw which can occur when the moving saw chain near the upper portion of the tip of the guide bar contacts an object, such as a log or branch.

- **Limbing** - Removing the branches from a fallen tree.

- **Low-Kickback Chain** - A chain that complies with the kickback performance requirements of ANSI B175.1–2012 (when tested on a representative sample of chain saws).

- **Normal Cutting Position** - Those positions assumed in performing the bucking and felling cuts.

- **Notching Undercut** - A notch cut in a tree that directs the tree's fall.

- **Rear Handle** - The support handle located at or toward the rear of the saw.

- **Reduced Kickback Guide Bar** - A guide bar which has been demonstrated to reduce kickback significantly.

- **Replacement Saw Chain** - A chain that complies with kickback performance requirements of ANSI B175.1–2012 when tested with specific chain saws. It may not meet the ANSI performance requirements when used with other saws.

- **Saw Chain** - A loop of chain having cutting teeth, that cut the wood, and that is driven by the motor and is supported by the guide bar.

- **Ribbed Bumper** - The ribs used when felling or bucking to pivot the saw and maintain position while sawing.

- **Switch** - A device that when operated will complete or interrupt an electrical power circuit to the motor of the chain saw.

- **Switch Linkage** - The mechanism that transmits motion from a trigger to the switch.

- **Switch Lockout** - A movable stop that prevents the unintentional operation of the switch until manually actuated.

Residual Risks

In spite of the application of the relevant safety regulations and the implementation of safety devices, certain residual risks cannot be avoided. These are:

- Impairment of hearing.
- Risk of personal injury due to flying particles.
- Risk of burns due to accessories becoming hot during operation.
- Risk of personal injury due to prolonged use.

SAVE THESE INSTRUCTIONS

Battery Type

These battery packs may be used: DCB181, DCB182, DCB183, DCB183B, DCB183G, DCB184, DCB184B, DCB184G, DCB185, DCB187, DCB189, DCBP034, DCBP034G, DCBP518, DCBP518G, DCB546, DCB547, DCB547G, DCB548, DCB549. Refer to **Technical Data** for more information.

Package Contents

The DCM565 package contains:

- 1 Chainsaw
- 1 Scabbard
- 1 Bar 30 cm
- 1 Chain 30 cm
- 1 Li-Ion battery pack (C1, D1, G1, L1, M1, P1, S1, T1, X1, Y1 models)
- 2 Li-Ion battery packs (C2, D2, G2, L2, M2, P2, S2, T2, X2, Y2 models)
- 3 Li-Ion battery packs (C3, D3, G3, L3, M3, P3, S3, T3, X3, Y3 models)
- 1 Instruction manual

NOTE: Battery packs, chargers and kitboxes are not included with B models. Battery packs and chargers are not included with N models. B models include Bluetooth® battery packs.

NOTE: The Bluetooth® word mark and logos are registered trademarks owned by the Bluetooth®, SIG, Inc. and any use of such marks by is under license. Other trademarks and trade names are those of their respective owners.

- Check for damage to the tool, parts or accessories which may have occurred during transport.
- Take the time to thoroughly read and understand this manual prior to operation.

Markings on Tool

The following pictograms are shown on the tool:



Read instruction manual before use.



Wear ear protection.



Wear eye protection



Wear head protection.



Wear gloves.



Wear proper foot protection.



Do not expose the tool to rain or high humidity or leave outdoors while it is raining.



Contact of the guide bar tip with any object should be avoided.



Rotational direction of the saw chain.



Always use two hands when operating the chainsaw.



Switch the tool off. Before performing any maintenance on the tool, remove the battery from the tool.



Directive 2000/14/EC guaranteed sound power.

Date Code Position (Fig. A)

The production date code **18** consists of a 4-digit year followed by a 2-digit week and is extended by a 2-digit factory code.

Description (Fig. A)

▲ WARNING: Never modify the power tool or any part of it. Damage or personal injury could result.

- 1 On/Off switch
- 2 Lock-off lever
- 3 Chain brake/front hand guard
- 4 Guide bar
- 5 Saw chain
- 6 Sprocket cover
- 7 Battery Pack
- 8 Bar adjust locking knob
- 9 Chain tensioning knob
- 10 Oil level indicator
- 11 Guide bar scabbard
- 12 Rear handle
- 13 Front handle
- 14 Battery housing
- 15 Battery release button
- 16 Oil cap

Intended Use

The DCM565 chainsaw is designed for cutting limbs or logs up to 26 cm in diameter.

DO NOT use under wet conditions or in presence of flammable liquids or gases.

These chainsaws are professional power tools.

DO NOT let children come into contact with the tool.

Supervision is required when inexperienced operators use this tool.

- **Young children and the infirm.** This appliance is not intended for use by young children or infirm persons without supervision.

- This product is not intended for use by persons (including children) suffering from diminished physical, sensory or mental abilities; lack of experience, knowledge or skills unless they are supervised by a person responsible for their safety. Children should never be left alone with this product.

ASSEMBLY AND ADJUSTMENTS

▲ WARNING: To reduce the risk of serious personal injury, turn tool off and disconnect battery pack before making any adjustments or removing/installing attachments or accessories. An accidental start-up can cause injury.

▲ WARNING: Use only DeWALT batteries and chargers.

Inserting and Removing the Battery Pack from the Tool (Fig. B, C)

NOTE: Make sure your battery pack ⑦ is fully charged.

To Install the Battery Pack into the Tool

1. Align the battery pack ⑦ with the rails inside the tool (Fig. B, C).
2. Slide it into the tool until the battery pack is firmly seated and ensure that you hear the lock snap into place.

To Remove the Battery Pack from the Tool

1. Press the battery release button ⑮ and firmly pull the battery pack out of the tool.
2. Insert battery pack into the charger as described in the charger section of this manual.

Fuel Gauge Battery Packs (Fig. D)

Some DeWALT battery packs include a fuel gauge which consists of three green LED lights that indicate the level of charge remaining in the battery pack.

To actuate the fuel gauge, press and hold the fuel gauge button ⑮. A combination of the three green LED lights will illuminate designating the level of charge left. When the level of charge in the battery is below the usable limit, the fuel gauge will not illuminate and the battery will need to be recharged.

NOTE: The fuel gauge is only an indication of the charge left on the battery pack. It does not indicate tool functionality and is subject to variation based on product components, temperature and end-user application.

Installing the Guide Bar and Saw Chain (Fig. A, E–H, J)

▲ CAUTION: Sharp chain. Always wear protective gloves when handling the chain. The chain is sharp and can cut you when it is not running.

▲ WARNING: Sharp moving chain. To prevent accidental operation, ensure that battery is removed from the tool before performing the following operations. Failure to do this could result in serious personal injury.

If the saw chain ⑤ and guide bar ④ are packed separately in the carton, the chain has to be attached to the bar, and both must be attached to the body of the tool.

1. Place the saw on a flat, firm surface.
2. Flip up locking lever and rotate the bar adjust locking knob ⑧ counterclockwise as shown in Fig. E to remove sprocket cover ⑥.
3. Wearing protective gloves, grasp the saw chain ⑤ and wrap it around the guide bar ④, ensuring the teeth are facing the correct direction (see Fig. J).
4. Ensure the chain is properly set in the slot around the entire guide bar.
5. Place the saw chain around the sprocket ②②. While lining up the slot on the guide bar with chain tensioning pin ②①, and the bolt ①⑨, on the base of the tool as shown in Fig. F.
6. Once in place, hold the bar still, replace sprocket cover ⑥. Make sure tool-free tension assembly bolt hole on the cover lines up with the bolt ①⑨, in the main housing. Flip up locking lever and rotate the bar adjust locking knob ⑧ clockwise until snug, then loosen knob one full turn, so that the saw chain can be properly tensioned.
7. Rotate the chain tensioning knob ⑨ clockwise to increase tension as shown in Fig. G. Make sure the saw chain ⑤ is snug around the guide bar ④. Tighten the bar adjust locking knob ⑧ until snug.

8

8. Further tightening can be done with a hex wrench, but is not required. Using an 8 mm hex wrench (not supplied), insert the hex wrench into the wrench slot on the bar adjust locking knob ⑧ and rotate the hex wrench clockwise to tighten.

Adjusting Chain Tension (Fig. A, H)

▲ CAUTION: Sharp chain. Always wear protective gloves when handling the chain. The chain is sharp and can cut you when it is not running.

▲ WARNING: Sharp moving chain. To prevent accidental operation, ensure that battery is removed from the tool before performing the following operations. Failure to do this could result in serious personal injury.

1. With the saw on a flat, firm surface, check the saw chain ⑤ tension. The tension is correct when the chain snaps back after being pulled 1/8" (3 mm) away from the guide bar ④ with light force from the index finger and thumb as shown in Fig. H. There should be no "sag" between the guide bar and the chain on the underside as shown in Fig. H.
2. To adjust saw chain tension, flip up locking tab and rotate the bar adjust locking knob ⑧ counterclockwise one full turn. Rotate the chain tensioning knob ⑨ clockwise until the chain tension is correct as instructed above.
3. Do not over-tension the chain as this will lead to excessive wear and will reduce the life of the bar and chain.
4. Once chain tension is correct, securely tighten bar adjust locking knob ⑧.
5. When the chain is new, check the tension frequently (after removing battery) during the first 2 hours of use as a new chain stretches slightly.

Replacing the Saw Chain (Fig. A, J)

▲ CAUTION: Sharp chain. Always wear protective gloves when handling the chain. The chain is sharp and can cut you when it is not running.

▲ WARNING: Sharp moving chain. To prevent accidental operation, ensure that battery is removed from the tool before performing the following operations. Failure to do this could result in serious personal injury.

1. Flip up locking tab and rotate the bar adjust locking knob ⑧ counterclockwise to release chain tension.
2. Remove sprocket cover ⑥ as described in **Installing the Guide Bar and Saw Chain** section.
3. Lift the worn saw chain ⑤ out of the groove in the guide bar ④.
4. Place the new chain in the slot of the guide bar, making sure the saw teeth are facing the correct direction by matching the arrow on the chain with the graphic on the sprocket cover ⑥ shown in Fig. J.
5. Follow instructions for **Installing the Guide Bar and Saw Chain**.

Replacement chain and bar are available from your nearest authorized service center.

Available bars and chains for DCM565:

- Bar: 30 cm service part number N594322
- Chain: 30 cm service part number N580237

Saw Chain and Guide Bar Oiling (Fig. K)

Auto Oiling System

This chain saw is equipped with an auto oiling system that keeps the saw chain and guide bar constantly lubricated.

1. The oil level indicator **10** shows the level of the oil in the chainsaw. If the oil level is less than a quarter full, remove the battery from the chainsaw and refill the oil tank with the correct type of oil.

2. Always empty oil tank when finished cutting.

NOTE: Do not to operate this chainsaw without oil.

NOTE: Always use a high-quality, biodegradable bar and chain oil for proper saw chain and bar lubrication. When pruning trees, vegetable-based bar and chain oil is recommended, as mineral-based oils may harm living trees. Never use dirty, used, or contaminated oil. Doing so may damage the tool.

Filling the Oil Reservoir

1. Flip down locking lever and unscrew counterclockwise a quarter turn and then remove the oil cap **16**. Fill the reservoir with the recommended bar and chain oil until the oil level has reached the top of the oil level indicator **10**.

2. Refit the oil cap and tighten clockwise a quarter turn. Flip up locking lever to its locked position.

3. Periodically switch the chain saw off and check the oil level indicator to ensure the bar and chain are being properly oiled.

Transporting Chain Saw (Fig. A, L)

• Always remove the battery from the tool and cover the guide bar **4** with the scabbard **11** when transporting the saw.

OPERATION

Instructions for Use

▲ WARNING: Always observe the safety instructions and applicable regulations.

▲ WARNING: To reduce the risk of serious personal injury, turn tool off and disconnect battery pack before making any adjustments or removing/installing attachments or accessories. An accidental start-up can cause injury.

Proper Hand Position (Fig. A, I)

▲ WARNING: To reduce the risk of serious personal injury, ALWAYS use proper hand position as shown.

▲ WARNING: To reduce the risk of serious personal injury, ALWAYS hold securely in anticipation of a sudden reaction. Proper hand position requires the left hand on the front handle **13**, with the right hand on the rear handle **12**.

Operating the Chain Saw (Fig. A, I)

▲ WARNING: Read and understand all instructions. Failure to follow all instructions listed below may result in electric shock, fire and/or serious personal injury.

• Guard Against Kickback which can result in severe injury or death. See **General Power Tool Safety Warnings and General Chain Saw Safety Warnings, and Causes and Operator Prevention of Kickback and Kickback Safety Features**, to avoid the risk of kickback.

• Do not overreach. Do not cut above chest height. Make sure your footing is firm. Keep feet apart. Divide your weight evenly on both feet.

• Use a firm grip with your left hand on the front handle **13** and your right hand on the rear handle **12** so that your body is to the left of the guide bar **4**.

• Do not hold chain saw by chain brake/front hand guard **3**. Keep elbow of left arm locked so that left arm is straight to withstand a kickback.

▲ WARNING: Never use a cross-handed grip (left hand on the rear handle and right hand on the front handle).

▲ WARNING: Never allow any part of your body to be in line with the guide bar when operating the chain saw.

• Never operate while in a tree, in any awkward position or on a ladder or other unstable surface. You may lose control of saw causing severe injury.

• Keep the chain saw running at full speed the entire time you are cutting.

• Allow the saw chain to cut for you. Exert only light pressure. Do not put pressure on chain saw at end of cut.

▲ WARNING: When not in use always have the chain brake engaged and battery removed.

Setting the Chain Brake (Fig. N)

Your chain saw is equipped with a chain braking system which will stop the chain quickly in case of kickback.

1. Remove the battery from the tool.

2. To engage the chain brake, push the chain brake/front hand guard **3** forward until it clicks into place.

3. Pull the chain brake/front hand guard **3** towards the front handle **13** into the "set" position as shown in Fig. N.

4. The tool is now ready to use.

NOTE: In the event of kickback, your left hand will come in contact with the front guard, pushing it forward, toward the workpiece. This will stop the tool.

Testing the Chain Brake (Fig. A, N)

Test the chain brake before every use to make sure it operates correctly.

1. Place the tool on a flat, firm surface. Make sure the saw chain **5** is clear of the ground.

2. Grip the tool firmly with both hands and turn the chain saw on.

3. Rotate your left hand forward around the front handle **13** so the back of your hand comes in contact with the chain brake/front hand guard **3** and push it forward, toward the workpiece. The saw chain should stop immediately.

NOTE: If saw does not stop immediately, stop use of tool and bring it to an authorized service center nearest you.

▲ WARNING: Make sure to set chain brake before cutting.

ON/OFF Switch (Fig. M)

Always be sure of your footing and grip the chain saw firmly with both hands with the thumb and fingers encircling both handles.

1. To turn the unit on, push down on the lock-off lever **2**, shown in Fig. M, and squeeze the trigger switch **1**. Once the unit is running, you may release the lock-off lever.

2. In order to keep the unit running you must continue to squeeze the trigger. To turn the unit off, release the trigger.

NOTE: If too much force is applied while making a cut the saw will turn off. To restart saw, you must release the trigger switch **1** before the saw will restart. Begin your cut again this time with less force. Allow the saw to cut at its own pace.

▲ WARNING: Never attempt to lock a switch in the ON position.

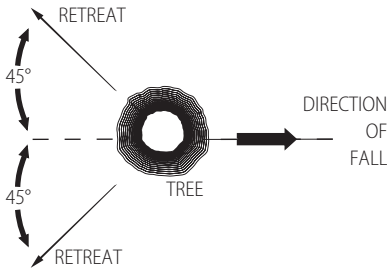
Common Cutting Techniques

Felling

The process of cutting down a tree. Do not fell trees in high wind conditions.

▲ WARNING: *Felling can result in injury. It should only be performed by a trained person.*

- A retreat path should be planned and cleared as necessary before cuts are started. The retreat path should extend back and diagonally to the rear of the expected line of fall as shown below.

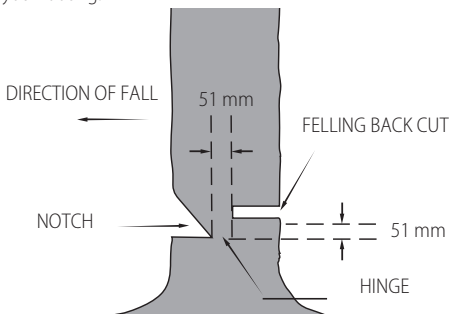


- Before felling is started, consider the natural lean of the tree, the location of larger branches and the wind direction to judge which way the tree will fall. Have wedges (wood, plastic or aluminum) and a heavy mallet handy. Remove dirt, stones, loose bark, nails, staples, and wire from the tree where the felling cuts are to be made.

- **Notching Undercut** - Make the notch 1/3 of the diameter of the tree, perpendicular to the direction of the fall. Make the lower horizontal notching cut first. This will help to avoid pinching of either the saw chain or the guide bar when the second notch cut is being made as shown below.

- **Felling Back Cut** - Make the felling back cut at least 51 mm higher than the horizontal notching cut. Keep the felling back cut parallel to the horizontal notching cut. Make the felling back cut so enough wood is left to act as a hinge. The hinge wood keeps the tree from twisting and falling in the wrong direction. Do not cut through the hinge as shown below.

- As the felling cut gets close to the hinge the tree should begin to fall. If there is any chance that the tree may not fall in the desired direction or it may rock back and bind the saw chain, stop cutting before the felling cut is complete and use wedges to open the cut and drop the tree along the desired line of fall. When the tree begins to fall remove the chainsaw from the cut, stop the motor, put the chainsaw down, then use the retreat path planned. Be alert for overhead limbs falling and watch your footing.



Limbing (Fig. O)

Removing the branches from a fallen tree. When limbing, leave larger lower limbs to support the log off the ground. Remove

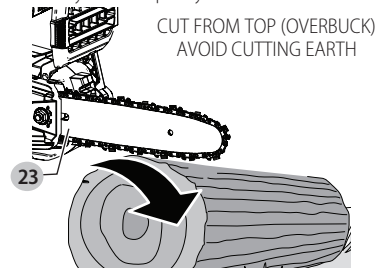
the small limbs in one cut. Branches under tension should be cut from the bottom of the branch towards the top to avoid binding the chainsaw as shown in Fig. O. Trim limbs from opposite side keeping tree stem between you and saw. Never make cuts with saw between your legs or straddle the limb to be cut.

Bucking (Fig. P)

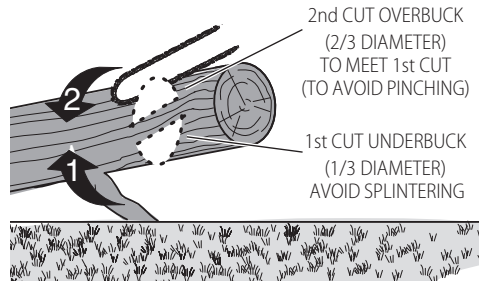
▲ WARNING: *Recommend that first-time users should practice cutting on a saw horse.*

Cutting a felled tree or log into lengths. How you should cut depends on how the log is supported. Use a saw horse whenever possible as shown in Fig. P.

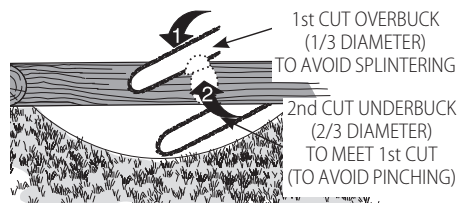
1. Always start a cut with the saw chain running at full speed.
2. Place the bottom spike of the chainsaw behind the area of the initial cut as shown below.
3. Turn the chainsaw on then rotate the saw chain and bar down into the tree, using the spike **23** as a hinge.
4. Once the chainsaw gets to a 45° angle, level the chainsaw again and repeat steps until you cut fully through.
5. When the tree is supported along its entire length, make a cut from the top (overbuck), but avoid cutting the earth as this will dull your saw quickly.



- When supported at one end first, cut 1/3 the diameter from the underside (underbuck). Then make the finishing cut by overbucking to meet the first cut as shown below.



- When supported at both ends. First, cut 1/3 down from the top overbuck. Then make the finished cut by underbucking the lower 2/3 to meet the first cut as shown below.



- When on a slope always stand on the uphill side of the log. When "cutting through," to maintain complete control reduce the cutting pressure near the end of the cut without relaxing your grip on the chain saw handles. Don't let the chain contact the ground. After completing the cut, wait for the saw chain to stop before you move the chain saw. Always stop the motor before moving from cut to cut.

MAINTENANCE

Your power tool has been designed to operate over a long period of time with a minimum of maintenance. Continuous satisfactory operation depends upon proper tool care and regular cleaning.

▲ WARNING: To reduce the risk of serious personal injury, turn tool off and disconnect battery pack before making any adjustments or removing/installing attachments or accessories. An accidental start-up can cause injury. The charger and battery pack are not serviceable.

Saw Chain Sharpness (Fig. Q-5)

▲ CAUTION: Sharp chain. Always wear protective gloves when handling the chain. The chain is sharp and can cut you when it is not running.

IMPORTANT: The chain cutters will dull immediately if they touch the ground, stones, masonry or a nail while cutting.

To get the best possible performance from your chain saw it is important to keep the teeth **21** of the saw chain sharp. Chain sharpening services are available from your nearest **DEWALT** service centre.

NOTE: Each time the saw chain is sharpened, it loses some of the reduced kickback qualities and extra caution should be used. It is recommended that a saw chain be sharpened no more than four times.

Lubrication

Your power tool requires no additional lubrication.

Cleaning

▲ WARNING: Electrical shock and mechanical hazard. Disconnect the electrical appliance from the power source before cleaning.

▲ WARNING: To ensure safe and efficient operation, always keep the electrical appliance and the ventilation slots clean.

▲ WARNING: Never use solvents or other harsh chemicals for cleaning the non-metallic parts of the tool. These chemicals may weaken the materials used in these parts. Use a cloth dampened only with water and mild soap. Never let any liquid get inside the tool; never immerse any part of the tool into a liquid.

Ventilation slots can be cleaned using a dry, soft non-metallic brush and/or a suitable vacuum cleaner. Do not use water or any cleaning solutions. Wear approved eye protection and an approved dust mask.

Optional Accessories

▲ WARNING: Since accessories, other than those offered by **DEWALT**, have not been tested with this product, use of such accessories with this tool could be hazardous. To reduce the risk of injury, only **DEWALT**-recommended accessories should be used with this product.

Consult your dealer for further information on the appropriate accessories.

Protecting the Environment



Products/batteries are recyclable, but if marked with the crossed-out bin, they must not be disposed of with normal household waste.

Run the batteries down completely and separate them, and separate any light sources from the product if possible. It is the user's responsibility to delete personal data from the product. Then take the waste to an official waste collection centre or a participating retailer who will often accept it free of charge. Packaging should be discarded based on the marked material code. Operating and safety instructions should only be discarded once the applicable product is no longer in use. Please check with your local community/municipality for waste management guidance. For further information, visit **www.2helpU.com** and scan the above QR code.

DCM565 TROUBLESHOOTING

Problem	Solution
Unit will not start.	• Check battery installation. • Check battery charging requirements. • Check that lock-off is fully pushed down prior to moving main trigger.
Unit shuts down in use.	• Charge battery. • Unit is being forced. Restart and apply less pressure.
Battery won't charge.	• Insert battery into charger until red charging light illuminates. Charge up to 8 hours if battery is totally drained. • Plug charger into a working outlet. • Check current at receptacle by plugging in an appliance. • Check to see if receptacle is connected to a light switch which turns power off when you turn out the lights. • Move charger and appliance to a surrounding air temperature of above 4.5 °C or below 40.5 °C.
Bar / Chain overheated.	• Refer to Adjusting Chain Tension section. • Refer to Saw Chain and Guide Bar Oiling section.
Chain is loose.	• Refer to Adjusting Chain Tension section.
Poor cut quality.	• Refer to Adjusting Chain Tension section. NOTE: Excessive tension leads to excessive wear and reduction in life of bar and chain. Lubricate before each cut. Refer to Replacing the Saw Chain section.
Unit runs but does not cut.	• Chain could be installed backwards. Refer to sections for installing and removing chain.
Unit does not oil.	• Refill oil reservoir. • Clean guide bar, sprocket and sprocket cover. Refer to Maintenance section.

Australia / New Zealand	Tel: Aust Tel: NZ	1800 338 002 0800 339 258	www.dewalt.com.au www.dewalt.co.nz support@dewalt.au support@dewalt.co.nz
Belgique et Luxembourg België en Luxemburg	Tel: NL Tel: FR	32 15 47 37 63 32 15 47 37 64	www.dewalt.be support@dewalt.be support@dewalt.be.fr
Danmark	Tel:	70 20 15 10	www.dewalt.dk support@dewalt.dk
Deutschland	Tel:	06126-21-0	www.dewalt.de support@dewalt.de
Ελλάς	Τηλ:	00302108981616	www.dewalt.gr support@dewalt.gr
España	Tel:	934 797 400	www.dewalt.es support@dewalt.es
France	Tel:	04 72 20 39 20	www.dewalt.fr support@dewalt.fr
Schweiz, Suisse, Svizzera	Tel:	044 - 755 60 70	www.dewalt.ch support@dewalt.ch.de support@dewalt.ch.fr support@dewalt.ch.it
Ireland	Tel:	00353-2781800	www.dewalt.ie support@dewalt.ie
Italia	Tel:	800-014353 39 039-9590200	www.dewalt.it support@dewalt.it
Nederlands	Tel:	31 164 283 063	www.dewalt.nl support@dewalt.nl
Norge	Tel:	45 25 13 00	www.dewalt.no support@dewalt.no
Österreich	Tel:	01 - 66116 - 0	www.dewalt.at support@dewalt.at
Portugal	Tel:	+351 214667500	www.dewalt.pt support@dewalt.pt
Suomi	Puh:	010 400 4333	www.dewalt.fi support@dewalt.fi
Sverige	Tel:	031 68 61 60	www.dewalt.se support@dewalt.se
Türkiye	Tel:	+90 216 665 2900	tr.dewalt.global support@dewalt.com.tr
United Kingdom	Tel:	(+44) (0)1753 260094	www.dewalt.co.uk support@dewalt.co.uk
Middle East Africa	Tel:	971 4 812 7400	www.dewalt.ae support@dewalt.ae